



GRIEVANCE REDRESSAL CELL

Grievance Redressal Cell is primarily formulated to receive and act on complaints and grievances reported by students, parents and teaching as well as non-teaching staffs of the Institution. EduGrievance is a very simple platform handled directly by Institution and the smart GRS web portal for grievance processing connects institute stakeholders and action-takers directly through ICT tools such as SMS and email. Thus, unfair practices can be prevented in the campus by providing space for expressing personal, social and professional grievances.

OBJECTIVES OF GRIEVANCE REDRESSAL CELL

- To introduce a fair, impartial and consistent mechanism for redressal of various issues faced by the students
- To develop a responsive attitude among all stakeholders, there by maintaining harmonious atmosphere in the campus
- To ensure the grievances are resolved promptly, neutrally and in complete confidentiality.
- To uphold the dignity of the institution by promoting cordial student-teacher relationship.

GRIEVANCE REDRESSAL CELL – KMCT CE - 2020

Sl. No.	Name of the Member	Designation of the Member	Role in Committee
1.	Mrs. Jesmi Prakash A K	HOD - Civil Engineering Department	Convenor
2.	Mr. Sanal kumar	Asst. Professor - Automobile Engineering Department	Member
3.	Mr. Mahesh K M	Asst. Professor – Applied science and Humanities Department	Member
4.	Mrs. Nishidha T	Asst. Professor – Electronics and Communication Engineering Department	Member
5.	Ms. Pooja Jose	Asst. Professor – Electrical Engineering Department	Member